



A Full-Service Facility Servicing all Makes & Models  
Courtesy Shuttle Service – Corporate & Fleet Programs Available

185 #3 Lancaster Avenue – Malvern, PA 19355  
Tel: 610-644-6990 Fax: 610-644-4240  
Web: [degrandisautomotivecenter.com](http://degrandisautomotivecenter.com) Email: [Info@degrandisautomotivecenter.com](mailto:Info@degrandisautomotivecenter.com)

March 22, 2020 \*\*UPDATED

To Our Valued Customers,

At DeGrandis Automotive Center our employee's health and your health are our 1<sup>st</sup> priority, business in 2<sup>nd</sup>. The State of Pennsylvania has deemed us an essential service and we are open should you need us. We can get through this together if we step up our precautions.

Here are a few ways that we can help each other:

**NIGHT DROP AND PICK-UP (RECOMMENDED 1<sup>ST</sup>):**

Feel free to drop off and pick up your vehicle after hours. We can communicate via text, email and by phone. Payment can be made by phone with credit card or online through PayPal. This would especially be helpful if you are working from home.

**CURBSIDE (RECOMMENDED 2<sup>ND</sup>):**

During business hours simply text or call when you are dropping off your car. You can leave your keys and paperwork in the vehicle. Please call 610-644-6990 when you arrive.

**VEHICLE PICK-UP AND DELIVERY (RECOMMENDED 3<sup>RD</sup>):** Available with an appointment only within a 5-mile radius.

**WAITING ROOM:** The waiting room is **CLOSED** at this time.

**SHUTTLE SERVICE:** **SUSPENDED** at this time.

We are continuously cleaning, disinfecting, and sanitizing all contact areas (door handles, phones, counter and shuttle vehicle). Feel free to contact us if you have any questions and ideas that may help all of us until this get under control.

We at DeGrandis Automotive Center would like to thank you for letting us serve you over the last 20 years. Our hearts are with those who have been affected and we are happy to do our part to protect our community.

Sincerely,

Rob, Tiffany and Robert DeGrandis

Mike Toth, Kam Kaiser, Steven Vanwright, Tom Ousey, and Don Goslin