



A Full-Service Facility Servicing all Makes & Models
Courtesy Shuttle Service – Corporate & Fleet Programs Available

185 #3 Lancaster Avenue – Malvern, PA 19355
Tel: 610-644-6990 Fax: 610-644-4240
Web: degrandisautomotivecenter.com Email: Info@degrandisautomotivecenter.com

February 15, 2021 **UPDATED

To Our Valued Customers,

At DeGrandis Automotive Center, our employee's health and your health are our 1st priority, business in 2nd. The State of Pennsylvania has deemed us an essential service, and we are open should you need us. We can get through this together if we step up our precautions.

Here are a few ways that we can help each other:

NIGHT DROP AND PICK-UP (RECOMMENDED 1ST):

Feel free to drop off and pick up your vehicle after hours. We can communicate via text, email, and phone. Payment can be made by phone with credit card, text to pay, Email to pay, or online through PayPal.

CURBSIDE (RECOMMENDED 2ND):

During business hours, call when you are dropping off your car. You can leave your keys and paperwork in the vehicle. Please call 610-644-6990 when you arrive.

VEHICLE PICK-UP AND DELIVERY (RECOMMENDED 3RD): Available with an appointment only within a 5-mile radius.

WAITING ROOM: We will allow one person at a time ****you must have an appointment.** You will be required to wear a mask and have a temperature check before using the waiting room.

SHUTTLE SERVICE: SUSPENDED at this time.

We are continuously cleaning, disinfecting, and sanitizing all contact areas (door handles, phones, counter, and shuttle vehicle). Feel free to contact us if you have any questions and ideas that may help all of us until this gets under control.

We at DeGrandis Automotive Center would like to thank you for letting us serve you over the last 20 years. Our hearts are with those who have been affected. We are happy to do our part to protect our community.

Sincerely,

Rob, Tiffany, and Robert DeGrandis

Mike Toth, Kam Kaiser, Nick Daniels, Steven Vanwright, Tom Ousey, and Don Goslin